



**NATIONAL
RESEARCH
PARTNERSHIP**

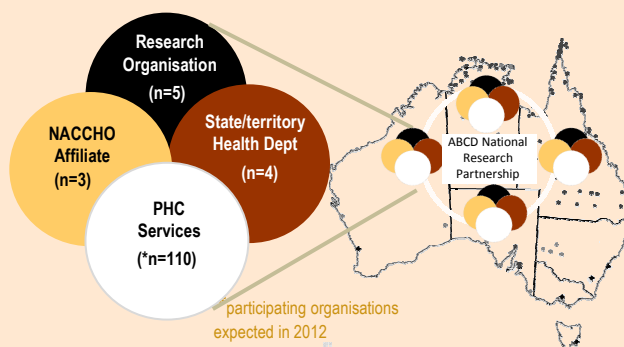
How PHC services can improve quality of care through CQI research and shared learning

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LESSONS FROM PREVIOUS ABCD RESEARCH

Previous ABCD research showed

- Collaborations between researchers and service providers can lead to improvement in the quality of care in PHC services
- Variation in quality of care between health services and regions

ABCD NATIONAL RESEARCH PARTNERSHIP

Brings together PHC services, policy makers and researchers from 5 states/territories in a combined effort to improve quality of care through

- understanding variation in quality of care between health centres & regions
- identifying effective strategies to improve delivery of care
- working with partners to disseminate & translate findings for implementation in diverse settings

BENEFITS FOR PHC SERVICES

- Applying local knowledge and expertise to researching health service delivery
- Sharing with / learning from other PHC services
- Engaging local community in improving health services
- Understanding how researchers can support improvement in services
- Learning research skills through participating in all aspects of research
- Influencing policy makers

HOW DO PHC SERVICES, POLICY MAKERS AND RESEARCHERS WORK TOGETHER ?

Local CQI Process

- Results of CQI audits & assessments
- Reports on service provision
- Local knowledge
- Community feedback
- Best practice guidelines
- Environmental factors

- Engage team members/community
- Management support
- Access resources
- Document process and findings

Improved quality of care & Shared learning

- Other PHC services – regional/national
- Local organisations
- Researchers
- Policy makers/managers

- Define research question
- Design research project
- Undertake research
- Analyse results
- Identify best practice

HOW CAN I FIND OUT MORE?

Contact the Research Officer in your State or Territory



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